



SUSAN McCONN, LNHA
Vice President of Avalon by Otterbein



Susan McConn joined Otterbein Homes as the executive director for Avalon by Otterbein in 2008. She has been a licensed nursing home administrator since 1995. Her educational background includes a master's degree in nursing administration from the University of Cincinnati and a bachelor's degree in nursing from Regents College in Albany, New York. She received her registered nurse diploma from Good Samaritan Hospital School of Nursing. Prior to Otterbein, she worked as executive director at Madonna Manor Inc. in Villa Hills, Kentucky. Before Madonna Manor, she worked for nine years at Twin Towers. She began as the director of health services, and after obtaining her administrator's license, was the assistant administrator.